

Taking your tent down

A few tips from the Team @ IBEX Camping

We hope you'll have an amazing few days, if not and your tent is a little damp or wet (including Condensation) please let us know as soon as possible we'll then arrange for our couriers to collect. Once back with us, we'll pitch, dry and pack the Tent away, we charge £25 for this service. It would be great if you could also ensure that your Tent and / Or Camping Equipment is clean and free from mud (please don't apply any cleaning products to tents as this can damage the fabrics) – we also charge a fee for Cleaning Tents and/or equipment.

Before you de-pitch your Hire Tent

- Ensure the inside of your tent is clean and free from rubbish – Don't forget the torch!
- Check for signs of moisture – including condensation inside the tent, under the bedrooms can be a hiding place.
- If your tent is wet or has condensation, please let us know as soon as possible - Please follow the Wet or Damp Tent Tips below..... Water and de-pitched tents don't get along very well and left for extended periods can lead to the formation of Mildew.

No signs of moisture – Perfect!

Top Tip: Leave a door open to allow excess air to escape & roll towards this opening.

- Fold your tent in half or quarters Flysheet to Flysheet (Top to Top) and clean the Groundsheet ensuring that it is free from mud and debris. The groundsheet may also be a little damp even without rain due to condensation so may need a wipe with a clean dry towel or a few minutes in the sunshine. Using the bag as a guide for the width – keep folding the tent – wiping and drying as necessary with every fold until the tent is the same width as the bag.

Top Tip: Lift the tent on to a dry piece of grass to help with the drying!

- Then roll to meet the bag, you can use the poles to roll the tent ensuring that they are clean and free from mud and securely in the Pole Bag. Ensuring that no sharp edges are in contact with the fabrics, placing close to the edge before you start to roll. Or place on top once the tent fabrics are rolled.

Wet or Damp Tent – just a few more tips!

Top Tip: Clean and dry using just a damp cloth and towel – cleaning products can damage tent fabrics.

- Dry as much of the excess moisture as possible from the flysheet (top) of your tent using a Clean Cloth or Towel.
- Check the inside of the tent for moisture too (condensation) and dry as much as possible as necessary.
- Folding a wet tent – fold your tent in half or Quarters Flysheet to Flysheet (Top to Top) and clean any mud or debris from the groundsheet , then remove any excess moisture using a clean dry Towel or cloth.
- Weather permitting leave for a few minutes to allow the groundsheet to dry a little further
- Then fold again and using the same procedure as above until all the groundsheet is free from mud and debris and as dry as possible. Using the bag as a guideline – folding to the same width.
- Then roll to meet the bag, you can use the poles to roll the tent ensuring that they are clean and free from mud and securely in the Pole Bag ensuring that no sharp edges are in contact with the fabrics. Place close to one of the narrowest edges before you start to roll or place on top once the tent fabrics are rolled.
- **Call us on 01480 404030 or Text 0797 290 7029, we'll arrange for your tent to be collected as soon as possible.**

Remember – Fold Flysheet to Flysheet & Groundsheet to Groundsheet – Roll & Pack!

If you need any advice or guidance please don't hesitate to get in touch, please text 0797 290 7029 or call 01480 404030.

These tips are to be used alongside Tent Instructions & don't replace any guidance from the manufacturer.